Messaging Service Features

Basic Messaging

AT&T	NWN	Spirit
- Inbound callers can leave a message - Manage stored messages - Retrieve messages remotely - Automatic date and time stamp - Customizable greeting - Customizable number of rings - PIN or Password protection - Visual notification of new messages	- Voicemail Box - Record up to 5 personal greetings - Can specify after-greeting action - Can send notifications - Can create private distribution list - Security - Visual notification of new messages - Call restriction tables Secure private messaging - Voice message aging policies - HTTPS for secure web access - Security Event logging Voicemail Access - Visual notification of new messages - Retrieve messages remotely - Automatic date and time stamp - Customizable number of rings - Process messages - Remove intro to forwarded messages - Search for messages Mark messages as urgent or private - Create secure messages Record messages for future delivery - Request return receipts - Live reply - Address messages by ext. or name - Message delivery to non-subscribers - Message deliver to non-office numbers	- Inbound callers can leave a message - Manage stored messages - Retrieve messages remotely - Automatic date and time stamp - Customizable greeting - Customizable number of rings - PIN or Password protection - Visual notification of new messages - Mailbox Retention: 15 Days - Mailbox Size: 20 Minutes - Maximum Message Length: 2 minutes

Enhanced Messaging Features

AT&T	NWN	Spirit
• All of the above Plus: • Fax and Video Messaging • Message delivery to any specified email account • Message waiting notification delivered to the phone and to any specified email or SMS account • Integration of messaging capabilities such as Call Back, Transfer, Escape to extension and Instant voicemail • Integration of hybrid messaging systems within an enterprise • User and administrator self-provisioning and configuration through a web interface. • Voice Messaging • Video Call Center • Auto Attendant • Video Auto Attendant • Meet-me conferencing • Account and Authorization Codes • System Announcements and Tones • Fax reception	• All of the above Plus: • Single Inbox – Unified Messaging • Integration with Exchange • Integration with Office 365 • Voicemail sent to email as sound file • Voicemail deleted from Voicemail system when deleted from Outlook • Integrated Email, Voicemail with SMS Notification • View email and voicemail together from an IMAP client • Notification alert by SMS • SMS message sent for each message • SMS message sent for list of messages • View voice messages like email on Cisco phone display • Speech Connect and Auto Attendant • Connect quickly with person using voice • Partition support • Speech enabled Messaging, Email and Calendar Access • Access Appointments in Exchange • Access email from phone • List and play email attachments • Process voicemail by voice • Play voicemail by voice • Edit and manage greetings by voice • Speak voicemail passwords, time and date	• All of the above Plus: • Message Retention: 30 days • Mailbox Size: 100 minutes • Maximum Message Length: 2 minutes • Unified Messaging (Voicemail to email) • Fax Messaging

Additional Information

Please contact the vendor directly for any additional information on these services.